

Date: December 16th, 2022

Subject: End of Active Life Notice - Ectane[®]2 instruments

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To whom it may concern,

The purpose of this communication is to inform our customers and initiate the *end of active life* for the Ectane[®] 2 instrument. With over a thousand units deployed in the field, the Ectane has proven to be a reliable instrument that companies around the world can trust. Commercialized since 2014, the second generation Ectane is entering this phase due to the shortage of a critical electronic component, and it is being replaced by the third generation, Ectane 3.

Eddyfi Technologies is committed to providing NDT instrumentation that pushes the boundaries of inspection capabilities. As a direct successor, the higher performance Ectane 3 is being introduced simultaneously to the market. This latest model is IP65 certified and supports a new family of tubing probes with its 10th technology, Remote-Field Array (RFA).

As of December 13th, 2022, sales, and hardware upgrades of Ectane 2 will cease. Support will gradually be reduced for this equipment over the coming years as we move towards the *end of life*. Calibrations will continue to be offered, and hardware repairs will be supported on a best effort basis. Looking further down the road, the official *end of life* will be January 15th, 2032. After that date, calibrations and service will no longer be supported for the “Ectane 2” and all earlier models.

We hope this information helps you plan and initiate any further actions required for your equipment. Please feel free to contact your local sales representative to learn more about the Ectane 3. Moreover, it is important to note that the current Ectane 3 model remains unaffected, and calibrations, repairs, and upgrades can all be performed at various Eddyfi Technologies offices worldwide. Please do not hesitate to contact us at sales@eddyfi.com should you have any further questions.

Best Regards,

Andréanne Potvin
Andréanne Potvin,
Center of Excellence Director

